

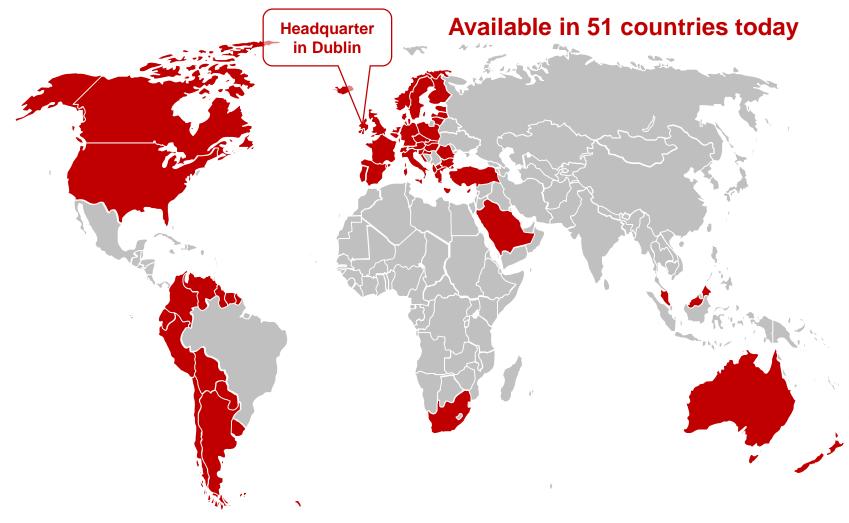


'State of the art' in data protection by design – current state and future trends IPEN Workshop, Rome

June 12<sup>TH</sup> 2019



# Ernie at a glance



#### Addressable Users: 439mn in 2018 (US included)

Countries selected based on:

- a) Tot digital ads spending;
- b) Average ad-block penetration rates;
- c) Smartphone Android penetration;
- d) Strict privacy law opt-in requirement.



\*The service is now available in Argentina, Australia, Austria, Belgium, Bolivia, Bulgaria, Canada, Chile, Colombia, Croatia, Cyprus, Czech Republic, Denmark, Ecuador, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Latvia, Lithuania, Luxembourg, Malta, Mexico, Netherlands, New Zealand, Norway, Paraguay, Peru, Poland, Portugal, Romania, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, United Arab Emirates, United Kingdom, United States, Uruguay, Venezuela.

# Regulators are more and more concerned about privacy violations

#### Apple, Amazon, Twitter to testify before Senate on data privacy

Congress has more questions for the tech industry.

#### Facebook is breaking law in how it collects your personal data, court rules

As Facebook prepares to roll out a new privacy center, a German court rules against its data-collection practices:

👔 Dy Claser Hayer for The German View (February x), stud — schy GMT locky GMT11 fister: Holeity

**Digital News** Daily

#### YouTube Faces New Scrutiny Over Children's Privacy

Bundiskansilans 7 February 2019

Bundeskartellamt prohibits Facebook from combining user data from different sources

Background information on the Bundeskartellamt's Facebook proceeding

#### Germany's Competition Agency Cracks Down On Facebook: But Is Antitrust The Right Tool For The Job?



100 years. ) Mar 18, 2016, 04 plane

NEWS 2

#### US telcos agree to curb location sharing amid rising concerns over online privacy

By Ronan Shields - 20 June 2018 09:30am

CBSIAP | September 5, 2018, 9:17 AM

#### Facebook, Twitter chiefs face lawmakers amid security, censoring concerns

by Wendy Davis @wendyndavis, September 18, 2018

## AP Exclusive: Google tracks your movements, like it or not

By RYAN NAKASHIMA August 13, 2018

#### NEWS ANALYSIS

## Just Don't Call It Privacy

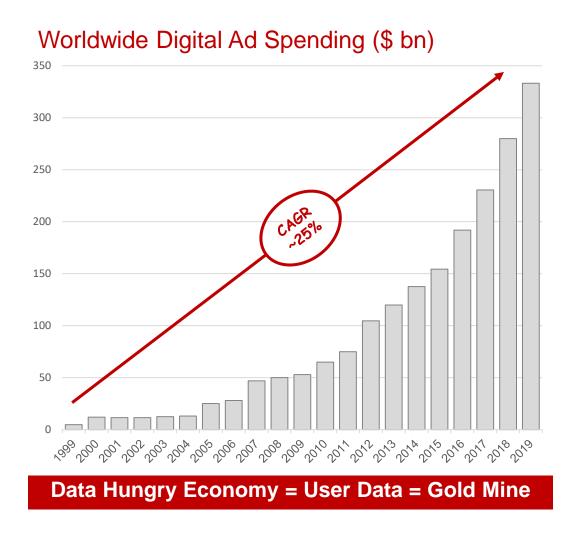
Amazon, Google and Twitter executives are heading to Congress. Should legislators give consumers control over the data companies have on them?

**Ernie**App

### Information Commissioner lines up £500k data fine for Facebook

The UK Information Commissioner has served Facebook with notice of its intent to levy a maximum £500,000 fine to punish its failures to protect the personal data of UK users as part of the Cambridge Analytica affair. California Passes Sweeping Law to Protect Online Privacy

# Enabled by digital, user data has become more and more valuable



... to the point there are companies that scout for data and sell it ...



#### ... and others that simply steal it

Cambridge Analytica illegally obtained data from 87 million Facebook users was used to create customized messages to sway voters in the 2016 US election

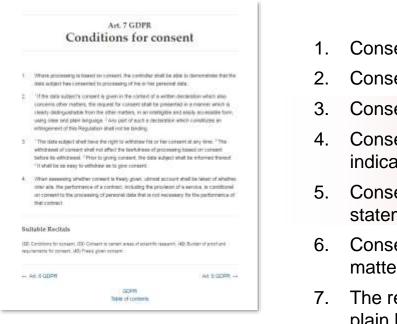


Cambridge Analytica

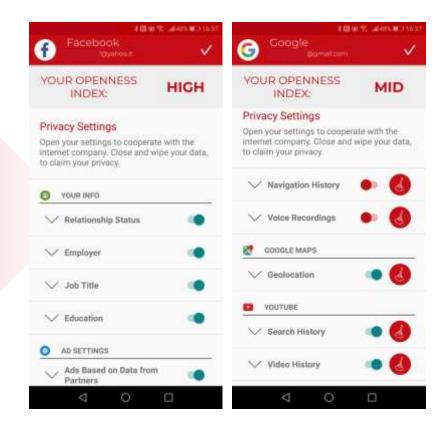


# Art. 7 GDPR – Conditions for consent

General Data Protection Regulation (GDPR) **Art.7** "**Conditions for consent**" is key for ErnieApp – it defines the requirements around which the platform has been designed



- 1. Consent needs to be freely given.
- Consent needs to be specific, per purpose.
- 3. Consent needs to be informed.
- 4. Consent needs to be an unambiguous indication.
- 5. Consent is an act: it needs to be given by a statement or by a clear act.
- 6. Consent needs to be distinguishable from other matters.
- 7. The request for consent needs to be in clear and plain language, intelligible and easily accessible





# Scandals, awareness and education is reversing consumer apathy



Consumers International found that all types of social media scams are severely underreported. This is due to a range of reasons, including embarrassment, **apathy** and consumers being **uncertain** of where and how to report online scams. **Consumer education** to 'normalise' scams could help to overcome the stigma wrongly attached to it.

Market losights

# Cybersecurity awareness is high, but consumer apathy may be higher

While consumer apathy may be high, their support for services that can protect their personal data is just as high. By Paige Schaffer | March 15, 2019 at 05:30 AM

#### tm**forum**

#### Insight

#### What telcos need to know about trust, data security, and a regulatory reckoning

Contributed by Rob Van Den Dam, Global Telecom Industry Leader May, 2019

The truth is that privacy has been under assault in the digital age for some time. Until recently, though, **it just didn't seem to bother a lot of people**. One big reason: free stuff....

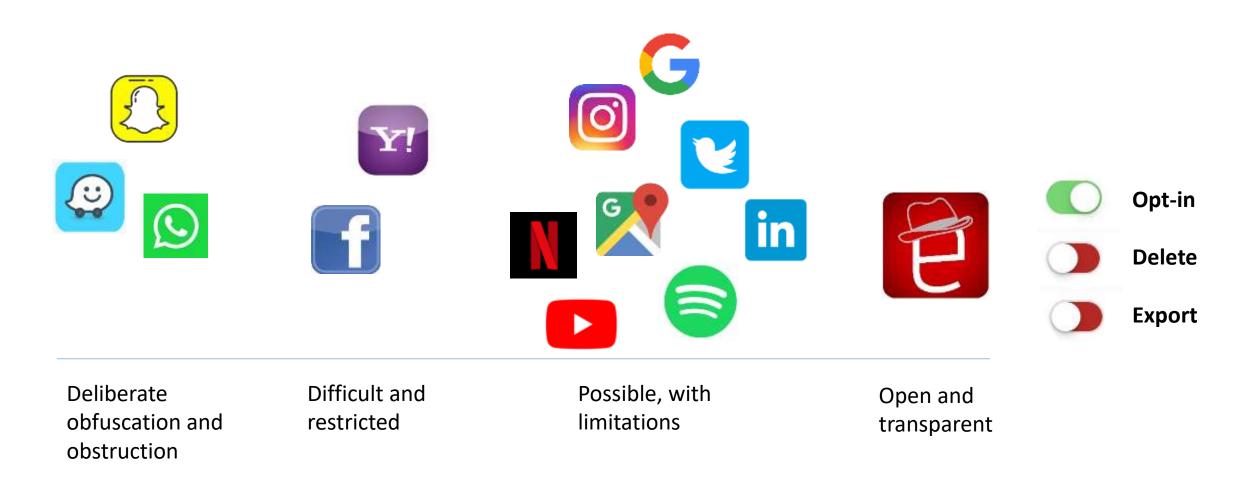
The past year has seen **a rising wave of discomfort** and controversy, as consumers, technology industry observers, investors and governments have begun to **question the tradeoff at** the heart of these free services

**84% of consumers** globally say that they have become **moderately to very concerned** with how companies are collecting and using their data.

89% stated that companies need to be more transparent about how their personal data is stored and used.\*



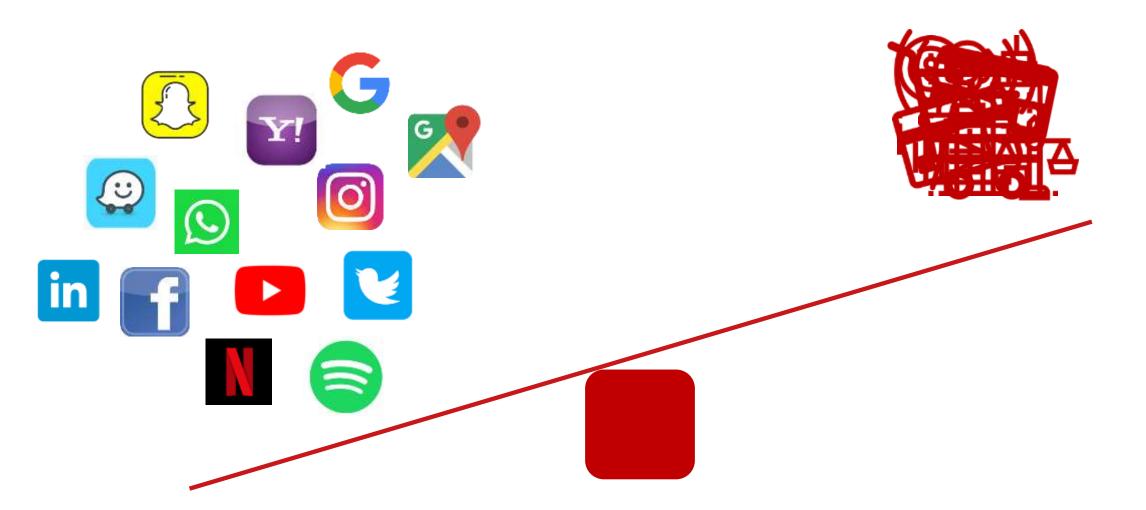
### Service providers don't always make it easy for consumers



Settings enabling data accessibility and control



### Service providers have enjoyed a balance of power





# POLITICO

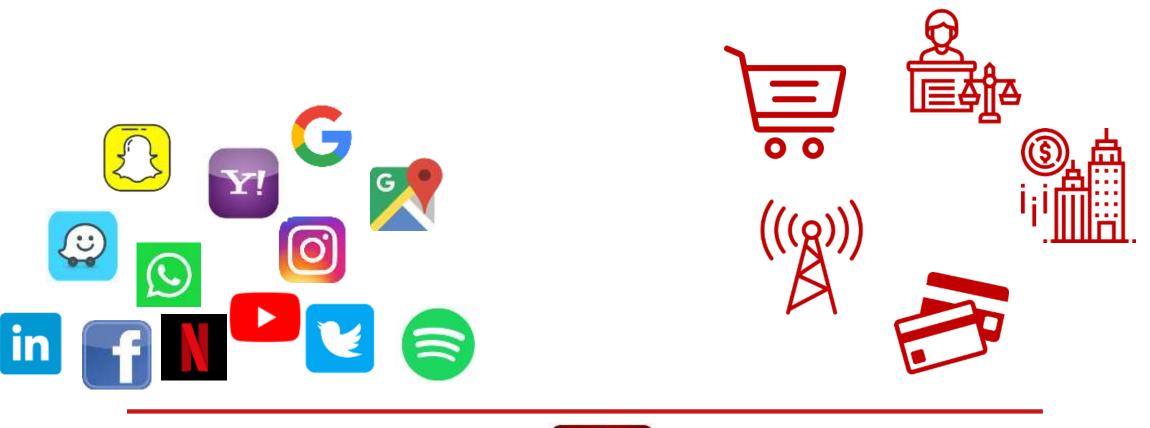
# How Silicon Valley gamed Europe's privacy rules

The region's data protection overhaul was supposed to help citizens. Instead, it's helped Big Tech.

By MARK SCOTT, LAURENS CERULUS AND STEVEN OVERLY | 5/22/19, 10:40 AM CET | Updated 5/29/19, 2:29 PM CET



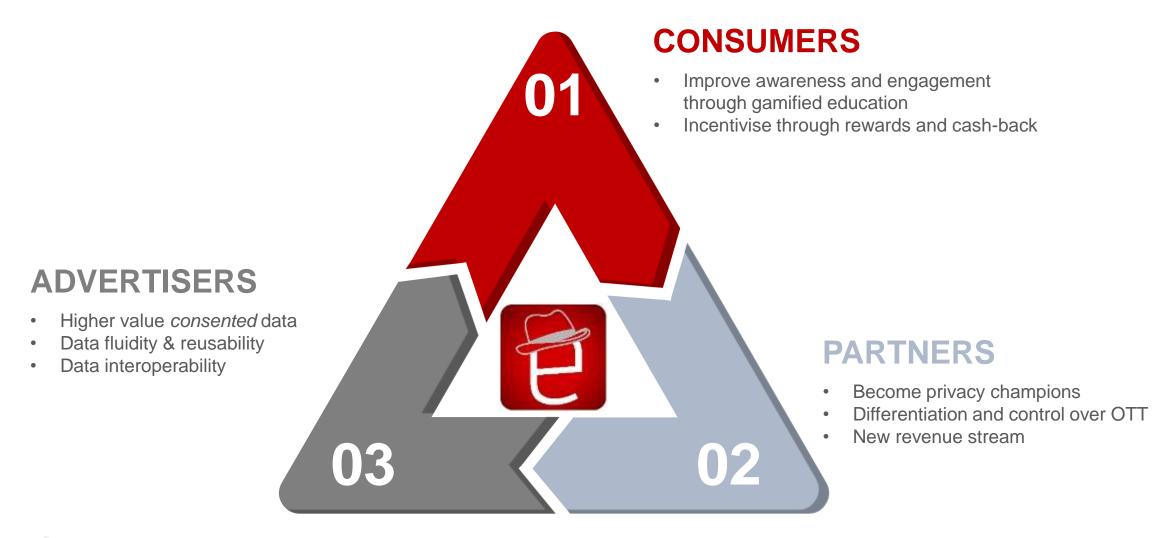
### ErnieApp seeks to re-balance the conversation







# The ErnieApp approach - educate, incentivise, reward





# Privacy Knowledge Management (PKM) digital platform



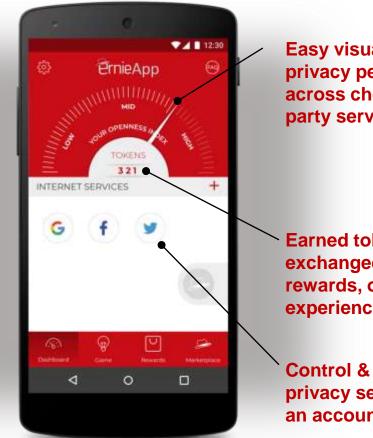
- Increases first party data opt-in rates
- Enriches Personally Identifiable Information (PII) data cross-fertilization
- Transforms businesses conversations with consumer around trust
- Converts Privacy into a strategic company asset
- Plus: deters adblocks, fights fake traffic, eliminates opacity in audience measurement



# Informing users and giving them 1-click control

**ErnieApp** lets you manage privacy rights of all major apps... in one single app and 1 click!

You can easily mange and decide what you want to share and who to share it with

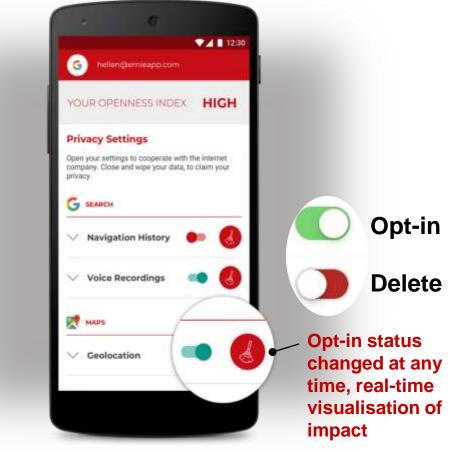


ernieApp

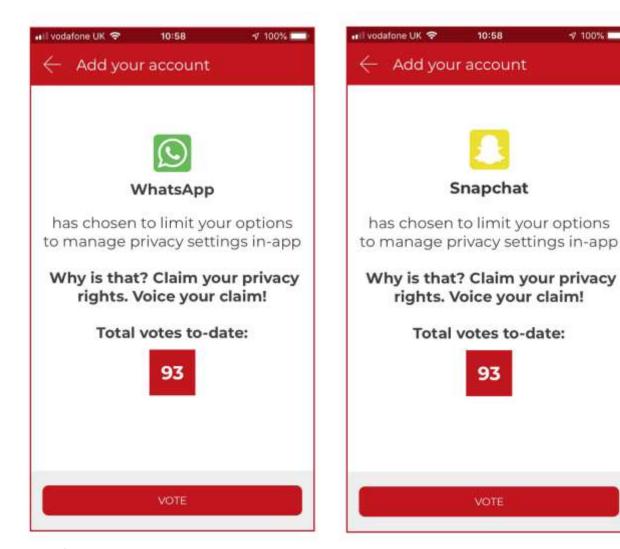
**Easy visualisation of** privacy permissions across chosen 3rd party services

**Earned tokens** exchanged for rewards, offers, experiences in-app

**Control & delete by** privacy settings and on an account basis



# Raising awareness, enabling change



# Not all services play by the same rule book

- ErnieApp enables users to be more aware of those applications and services.
- Crowd-sourced up-voting helps drive priority and pressure to change.

# The ErnieApp game creates further engagement

#### Tutorial game, in the form of quizzes. It's made of 5 playgrounds, each with 8 levels

It mimics the real world and how internet connects with your real life, how companies grab your data and how different business models compete to collect user data to grow their monetization opportunities



By answering the quizzes you will grow your knowledge on how the digital economy works, which type of digital companies needs which data from you and why or for what purpose What are the biggest trends in technology innovation that you should be aware of if you intend to exercise your Right to Monetize option Through the game you will also learn that companies compete with each other, at all levels. Including in how they collect data from you The more you know the easier for you to claim your fair part compensation if you wish to exercise your Right to Monetize option



## Mobile app variants at a glance



Free for consumer use. Includes games and Ernie Tokens



Adds rewards and customisation options for Partners



Adds the **Right to Monetize** data marketplace









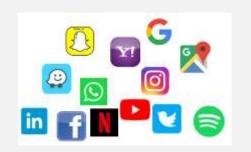




# Consent and the Right to Monetize *increases* the value of the data market

- Consent is an un-tapped digital assets
  - Do not leave data for others to exploit
  - Profit sharing
- Create a market to trade data
  - Directly with advertiser
  - Disintermediating those who trade data on behalf of third parties





- Increase opt-in rate
- Purchase quality data, which is scarce
- Deters adblocks, fights fake traffic, eliminates opacity in audience measurement
- Only those companies that have persistent 1<sup>st</sup> party data consents will be able to continue to grow and avoid regulatory fines



# Ernieapp

### The Power to Choose, the Option to Earn

A better Internet for All

Ernieapp LTD Guinness Enterprise Centre Taylor's Ln, Ushers, Dublin 8, Ireland

www.ernieapp.com; Contacts: info@ernieapp.com

