

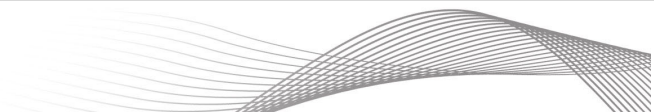
## EDPS record of processing activity

Record of EDPS activities processing personal data, based on Article 31 of Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC.

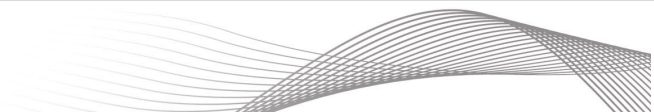
Nr.	Item	Description
	<b>EU Voice</b>	
1.	Last update of this record	18-11-2022
2.	Reference number	63
3.	Name and contact details of controller	<p>The controller is the European Data Protection Supervisor (EDPS) in its capacity as the provider of the platform and the initiator of the pilot program.</p> <p><a href="#">European Data Protection Supervisor (EDPS)</a> <b>Postal address:</b> Rue Wiertz 60, B-1047 Brussels <b>Office address:</b> Rue Montoyer 30, B-1000 Brussels <b>Telephone:</b> +32 2 283 19 00 <b>Email:</b> <a href="mailto:edps@edps.europa.eu">edps@edps.europa.eu</a></p> <p><b>Responsible department or role:</b> EDPS Technology and Privacy Unit, <a href="mailto:tech-privacy@edps.europa.eu">tech-privacy@edps.europa.eu</a></p> <p>Contact form for enquiries on processing of personal data to be preferably used: <a href="https://edps.europa.eu/node/759">https://edps.europa.eu/node/759</a></p>

Nr.	Item	Description
4.	Name and contact details of DPO	<a href="mailto:dpo@edps.europa.eu">dpo@edps.europa.eu</a>
5.	Name and contact details of joint controller (where applicable)	Not applicable
6.	Name and contact details of processor (where applicable)	OVH brokered via DG Digit
7.	Short description and purpose of the processing	<p>EU Voice is the official ActivityPub microblogging platform of the EU institutions, bodies and agencies (EUIs). Together with <a href="#">EU Video</a>, it is part of an alternative social media pilot program proposed, and provided by the European Data Protection Supervisor (EDPS). The pilot program contributes to the European Union’s strategy for data and digital sovereignty that aims to foster Europe’s independence in the digital world. EU Voice provides EUIs with privacy-friendly microblogging accounts that they typically use for the purposes of press and public relations activities.</p> <p>EU Voice also allows its Account Owners and to some extent EU Voice website visitors to access public content and feedback from accounts of other ActivityPub <sup>1</sup>platforms for the purpose to establish the social media context (such as trending topics) and receive feedback. EU Voice republishes feedback that it receives in form of public posts.</p> <p>EU Voice moderators can, upon reception of data subject requests or content flags or on their own initiative, stop the appearance of content and feedback from accounts of other ActivityPub on EU Voice. For this purpose, EU Voice employs a list of muted accounts.</p>
8.	Description of categories of persons whose data the EDPS processes and list of data categories	<ul style="list-style-type: none"> <li>• visitors of the EU Voice website <a href="https://social.network.europa.eu">https://social.network.europa.eu</a> <ul style="list-style-type: none"> <li>○ the IP address of the visitor’s internet connection,</li> </ul> </li> </ul>

<sup>1</sup> Please refer to the EDPS TechDispatch on Federated Social Media Platforms for more information. [https://edps.europa.eu/data-protection/our-work/publications/techdispatch/2022-07-26-techdispatch-12022-federated-social-media-platforms\\_en](https://edps.europa.eu/data-protection/our-work/publications/techdispatch/2022-07-26-techdispatch-12022-federated-social-media-platforms_en)



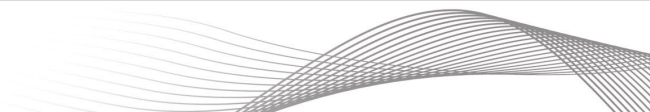
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		<ul style="list-style-type: none"> <li>○ the operating system and operating system version of the visitor’s terminal, the display resolution of your device,</li> <li>○ the visitor’s web browser and browser version,</li> <li>○ the date of access to the website, and</li> <li>○ the HTTP cookie ‘_mastodon_session’ (for the duration of the website visit) for security purposes</li> <li>○ the HTTP cookie ‘_session_id’ (for the duration of the login session, at most a year)</li> <li>• persons with an account (‘account owners’) on EU Voice <ul style="list-style-type: none"> <li>○ Account Owner’s public display name, account name, profile picture and header image</li> <li>○ Account Owner’s login credentials consisting of an email address and password</li> <li>○ Account Owner’s notification and privacy preferences</li> <li>○ Account Owner’s public account description/biography</li> <li>○ Account Owner’s own content (toots), promoted, and appreciated content</li> <li>○ Account Owner’s private messages (sent and received)</li> <li>○ Account Owner’s public subscriptions and their public and private recent content</li> <li>○ Account Owner’s logged-in sessions (terminal software, time and date, IP)</li> <li>○ optional: private Crossposter authentication tokens for Twitter and EU Voice</li> </ul> </li> <li>• persons with an account on EU Voice or on other ActivityPub platforms that exchange public timeline data and private messages with EU Voice (‘feedback contributors’) <ul style="list-style-type: none"> <li>○ the IP address of the third-party platform,</li> <li>○ the user’s terminal software (e.g. web client, Mastodon app, etc.)</li> <li>○ the user’s public display name, account name, and profile picture,</li> <li>○ the public date and time of the post or interaction,</li> <li>○ public timeline content (from all accounts on all platforms EU Voice has knowledge of)</li> <li>○ the feedback content data, i.e. <ul style="list-style-type: none"> <li>▪ subscribed account,</li> <li>▪ liked or promoted content, or</li> </ul> </li> </ul> </li> </ul>



Nr.	Item	Description
		<ul style="list-style-type: none"> <li>▪ public comment or private message (including attached media content)</li> <li>▪ private flagging of harmful content (with a message indicating the reason for flagging and a corresponding action log of EU Voice moderators)</li> <li>• private messages are not end-to-end encrypted and are therefore in principle accessible to the platform administrators. Sensitive information should therefore be exchanged on other communication channels.</li> <li>• blocklist with individual accounts of other ActivityPub platforms, consisting of account name, display name, date last seen, moderation log, who objected to the processing or who were blacklisted for not being compliant with EU Voice <a href="#">Code of Conduct</a>.</li> </ul>
9.	Time limit for keeping the data	<ul style="list-style-type: none"> <li>• data of unregistered visitors of the EU Voice website is deleted after 14 days</li> <li>• the login cookie of registered visitors ‘_session_id’ is deleted at logout or one year after latest login</li> <li>• data linked to accounts on EU Voice is deleted on demand by the Account Owner</li> <li>• data linked to accounts on other ActivityPub platforms is deleted when the Account Owner deletes their data and automatically with a retention period of one year.</li> <li>• optional: Crossposter authentication tokens until deletion by the Account Owner</li> <li>• individual accounts that were added to the data processing blocklist for other reasons than data subject objections are reviewed every 2 years for possible deletion from the blocklist</li> </ul>
10.	Recipients of the data	<ul style="list-style-type: none"> <li>• data linked to accounts on EU Voice and its public feedback from accounts on other ActivityPub platforms is distributed via the EU Voice website and via the EU Voice API for public distribution on federated third-party ActivityPub platforms</li> <li>• messages sent to accounts on EU Voice in private are distributed to the respective teams of the Account Owner. Please refer to their policies indicated on their account page.</li> <li>• flagged content and the blocklist will be managed and reviewed by the moderators of EU Voice</li> </ul>



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11.	Are there any transfers of personal data to third countries or international organisations? If so, to which ones and with which safeguards?	<p>EU Voice shares public profile data of EU Voice accounts, including posts and received public feedback from EU Voice or other activityPub platforms on the EU Voice website and via its APIs for world-wide distribution with any third party.</p> <p>EU Voice does not rely on transfers of personal data to third countries or international organisations for its functioning. However, data may be transferred to persons residing in third countries on their request in the following circumstances:</p> <ul style="list-style-type: none"> <li>• visitors of the EU Voice website access the website from third countries;</li> <li>• EU Voice Account Owners send messages or feedback data to persons with an account on an ActivityPub platform established in a third country or vice-versa;</li> <li>• persons with an account on an ActivityPub platform established in a third country are subscribed to EU Voice Account Owners (then EU Voice will deliver public profile and timeline data updates to those platforms)</li> </ul>
12.	General description of security measures, where possible.	<ul style="list-style-type: none"> <li>• Appropriate measures are in place to restore access and availability to personal data in a timely manner in the event of a physical or technical incident.</li> <li>• An information security plan is in place and regularly reviewed. Note that during the pilot stage, EU Voice may be taken offline for maintenance work without prior notification if necessary.</li> <li>• European Commission DG Digit S1 assessed the application security before the deployment.</li> <li>• EU Voice enforces strong encryption for data in transit.</li> <li>• EU Voice offers two-factor authentication for EU Voice accounts.</li> <li>• EU Voice is subject to regular backups.</li> <li>• EU Voice is hosted within the EU at OVH with strong contractual safeguards in place.</li> </ul>
13.	For more information, including how to exercise your rights to access, rectification, object and data portability	Data protection notice and terms of use: <a href="https://social.network.europa.eu/terms">https://social.network.europa.eu/terms</a>



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	(where applicable), see the data protection notice:	