

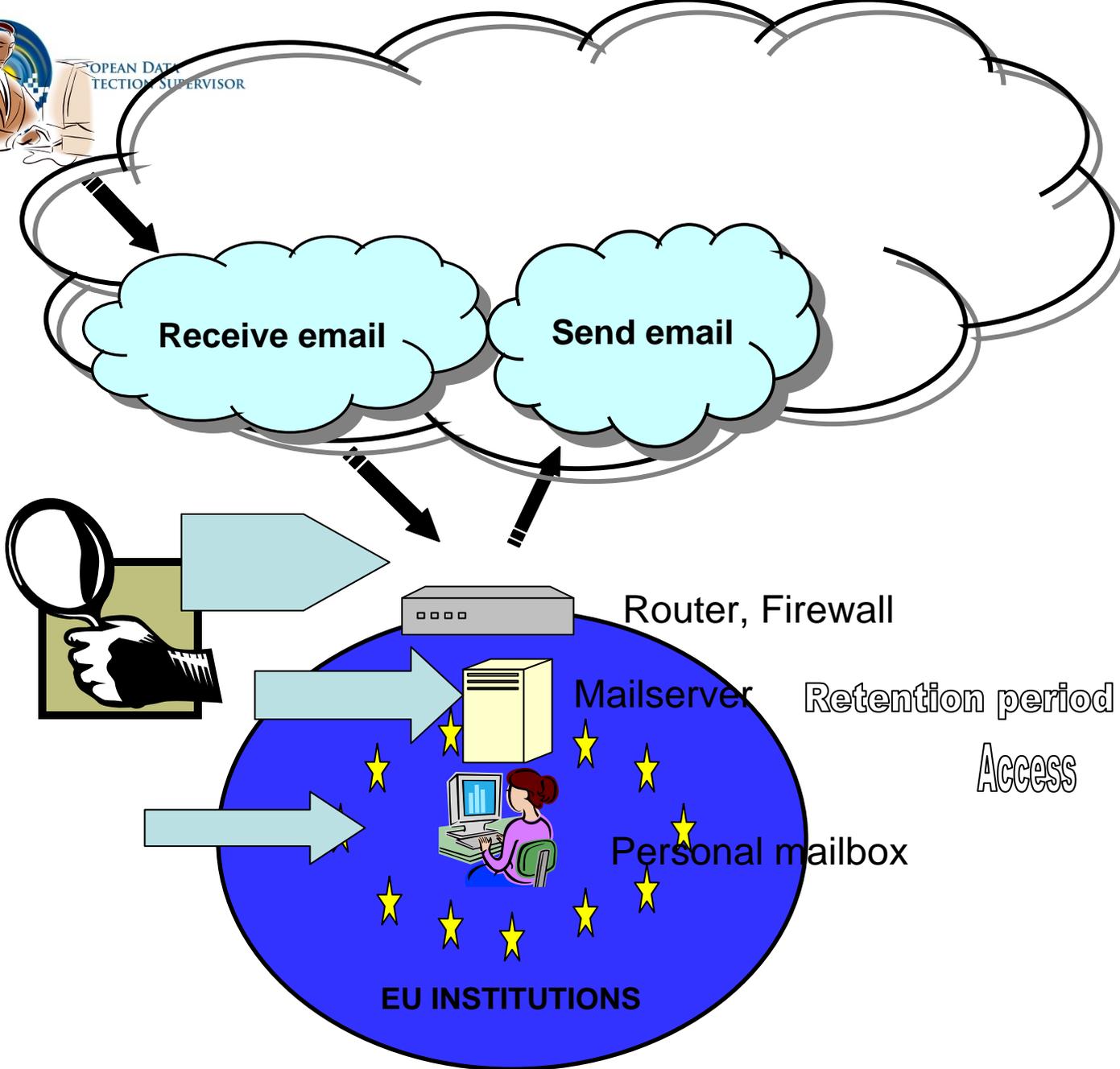


E-Communications Workshop e-mails

12/06/2013

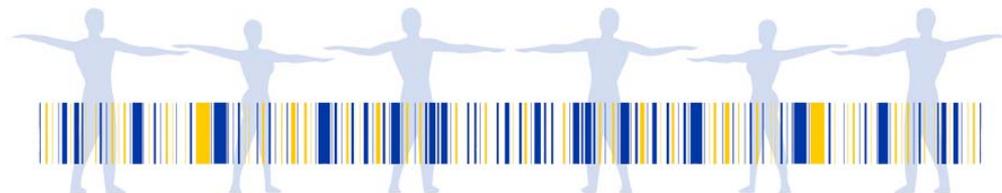
Strategy

2013-2014



E-mail monitoring

- *Principles*
 - *Confidentiality*
 - *Content*
 - *Traffic data*
 - *Stored messages*
 - *Data protection and privacy*
 - *Transparency*
 - *Legality*
 - *Proportionality*
 - *Necessity*
 - *Accountability*



E-mail monitoring

Purposes of interference

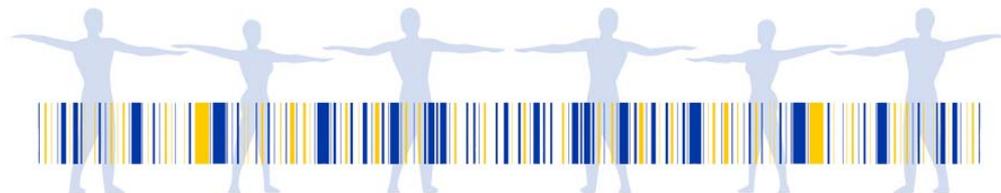
- *Transmission*
- *Billing/monitoring*
- *use limitations*
 - *Volume*
 - *Private*
 - *Type of content*
- *Security*
 - *network, infrastructure*
 - *general*
- *Investigations (disciplinary, criminal, ...)*
- *Needs of the organisation (staff absence)*



E-mail monitoring

Types of interference

- *Filtering at server level*
- *Scanning at server level*
- *Recording of traffic data*
- *Recording of content*
- *Accessing personal email storage aggregate data*
- *Accessing personal email storage content*



E-mail monitoring Circumstances

- *Incoming/outgoing/stored*
- *Undelivered (fake receipts)*
- *Transparent, consented, policy*
- *Covert, targeted surveillance*
- *Aggregated data (volume, billing)*
- *Degree of human intervention*
- *Prevention vs investigation, prosecution*



Thank you for your attention!

For more information:

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