E-Communications Workshop

12/06/2013
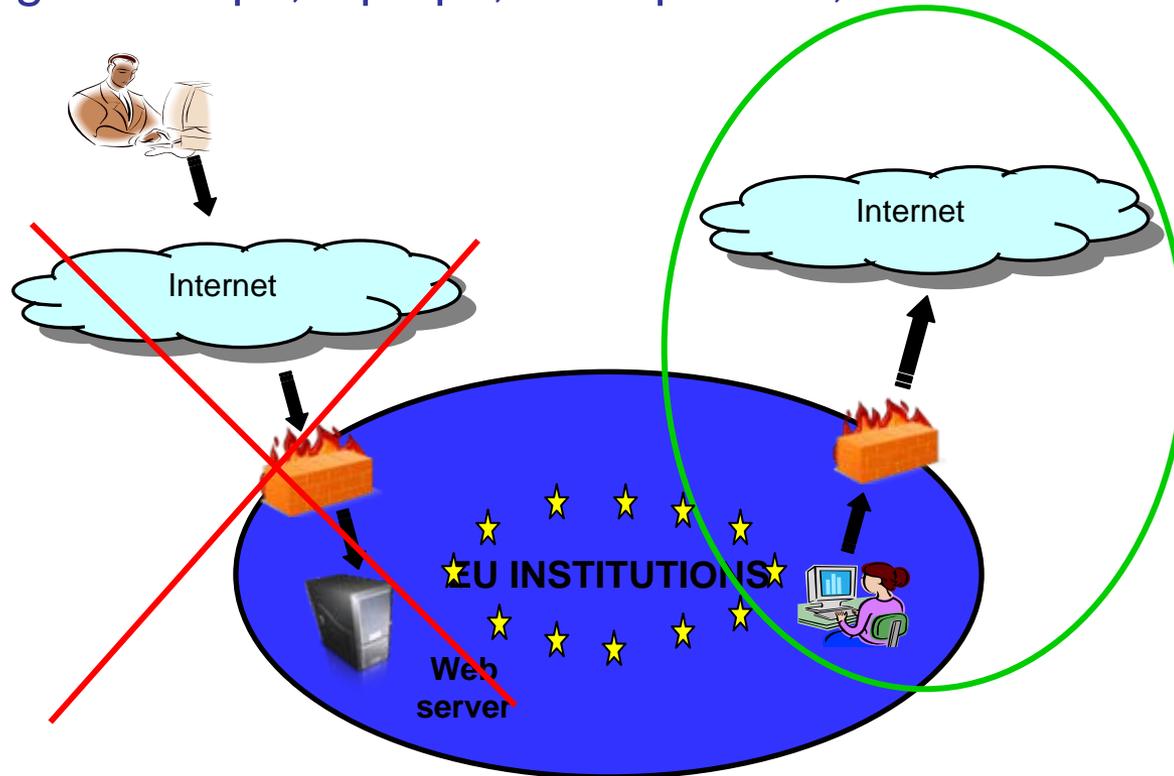
Monitoring of Internet usage

- access to the Internet using Institution's resources
  e.g. desktops, laptops, smartphones, tablets etc.

Internet

Internet

EU INSTITUTIONS

Web server

Monitoring of EU staff Internet usage

What should appear in the guidelines?

- Authorised use/Excessive use
  - *What should be covered*
    - » *In terms of accessible services e.g. web, file transfers, instant messaging, …*
    - » *Limitation per service e.g. some websites not allowed*
  - *Appropriate means of communication to the staff*
  - *Staff awareness*
  - *How to control (automated tools, escalation procedure in case of excessive use)*

Monitoring of EU staff Internet usage

What should appear in the guidelines?

- Security
  - *Balance the needs for security and Data Protection*
  - *Access to logs for security reasons (internal/admin inquiries)*
  - *Communication with Computer Emergency Response Teams (CERTs)*

- Employee monitoring and access logs
  - *What may be monitored and what should be logged*
  - *Processing of the logs for maintenance or other reasons*
  - *Retention of logs*
  - *Use of statistics/anonymised data sets*
  - *Covert monitoring*
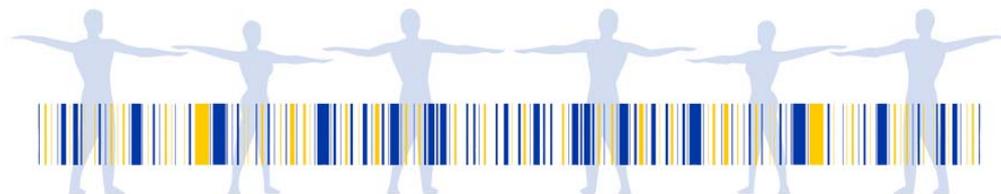
Thank you for your attention!

For more information:

www.edps.europa.eu

edps@edps.europa.eu

 @EU_EDPS