EDPS

EUROPEAN DATA PROTECTION SUPERVISOR

Use of cloud computing services in EU institutions

speed training session

**EDPS- DPO network meeting
Dublin – 28 April 2016**

Agenda

- **Introduction by EDPS** (15 min)
  - Planning to procure cloud computing services to process personal data
  - Main issues and relevant safeguards
- **Q&A session** (5 min)
- **DPOs at work**
  - Procuring cloud services: scenario 1 (10 min)
  - Procuring cloud services: scenario 2 (10 min)
- **DPO's feedback** (15 min)
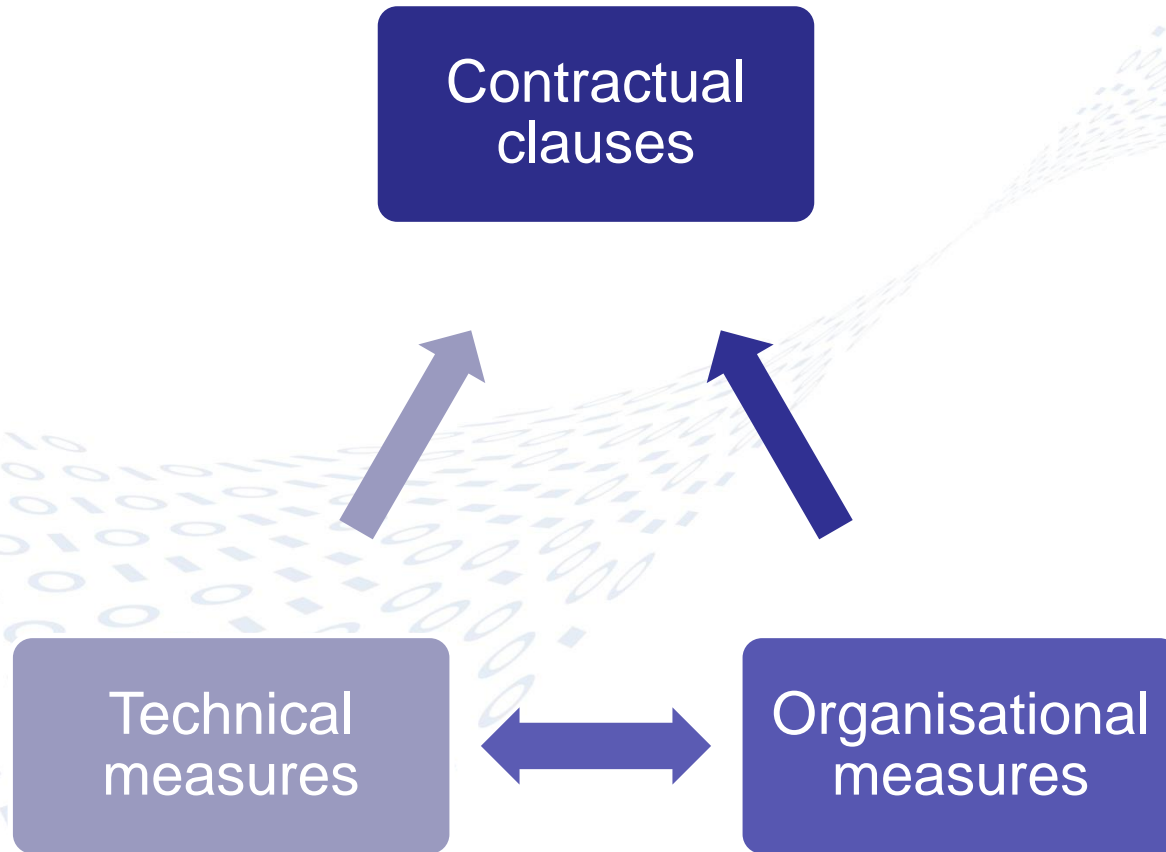- **EDPS wrap up** (5 min)

Planning for cloud services procurement
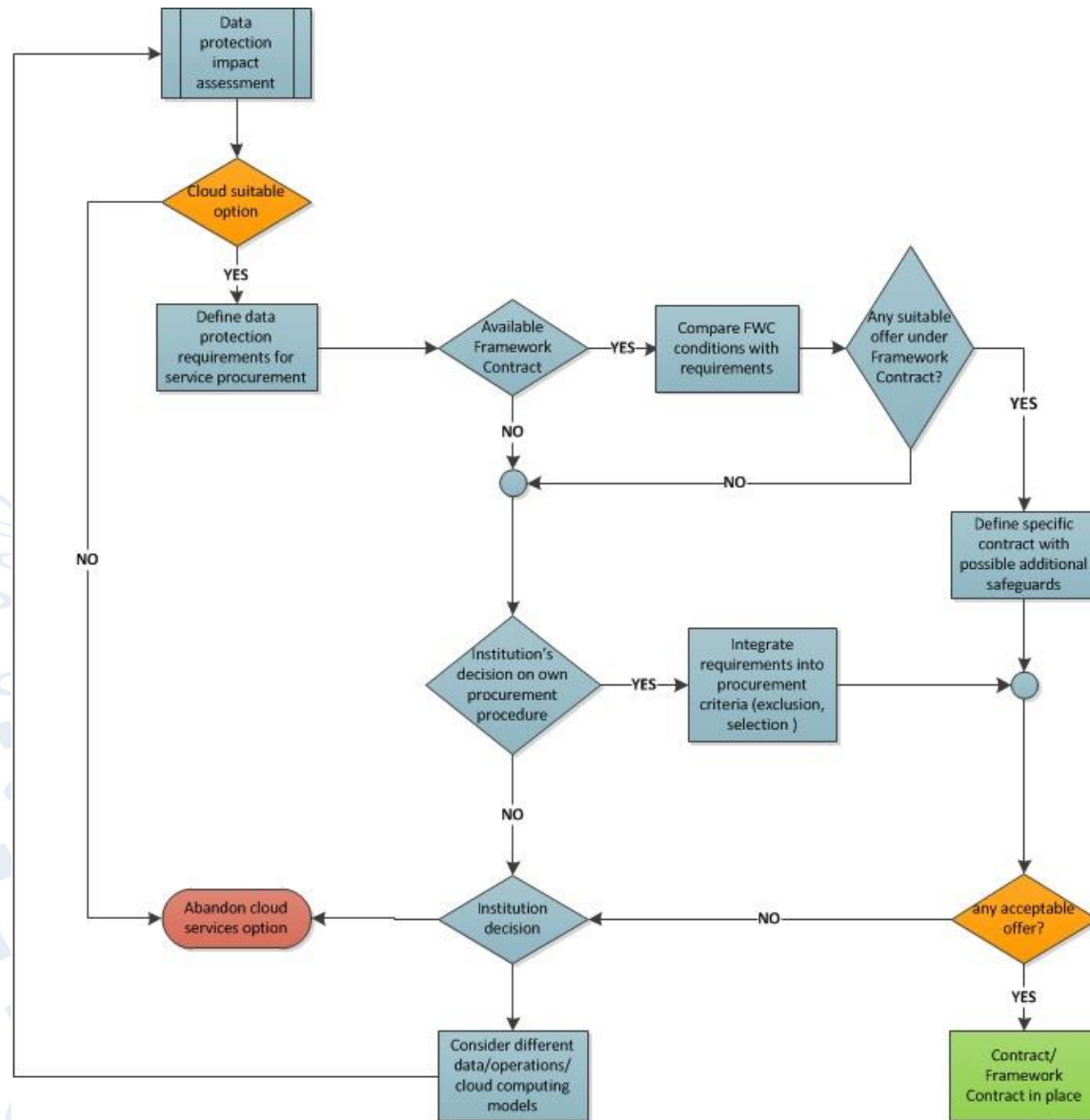
Main issues for data protection

- EU institution in control
- Applicable law – jurisdiction
- Controllership – CSP as a processor – clear responsibilities
- CSP with due capabilities, including on confidentiality and security
- Contract terms – Subcontracting
- Operating the services - SLA
- Data portability (and deletion)
- CSP cooperation with EUI, data breaches, audit

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Data protection safeguards

Contractual clauses

Technical measures

Organisational measures

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Q&A