

From: [REDACTED]
To: SUPERVISION <supervision@edps.europa.eu>
CC: WIEWIOROWSKI Wojciech
<wojciech.wiewiorowski@edps.europa.eu>
Sent at: 18/03/24 09:00:07
Subject: Ref.: 2022-0997 - D(2022) 2373 (Data protection complaint)

Ref.: 2022-0997 - D(2022) 2373
Data protection complaint
(Article 77 of the GDPR) against Frontex

Dear Mr. Wiewiorowski,

I am contacting you again today because I am very concerned that my complaint has not made any progress for months and I have not received any feedback on the status of its processing. As a complainant, I have the right to have my complaint dealt with within a reasonable time and to receive regular updates on the progress of the investigation.

I submitted my complaint regarding data protection on September 25th, 2022 and have not yet received any concrete response or feedback. I have repeatedly contacted your authority and asked for information, but so far my request has remained unanswered.

It is very frustrating for me that my complaint seems to be at a dead end and there is no sign of progress. I would therefore like to ask for an official explanation as to why my complaint has remained unanswered for so long and what the processing status is.

As a citizen, I have the right to have my information and data protected and to receive prompt action when I complain about data breaches. I therefore ask you to review my complaint quickly and provide prompt feedback on the current status.

I hope that my concerns are taken seriously and that you will process my complaint as quickly as possible. I would be happy to provide you with any further information or questions and thank you in advance for your support.

At this point I would like to refer to the 3-month period of Art. 78 II in conjunction with Art. 77 II GDPR.

I ask you to reply by 20.03.2024.

Yours sincerely
[REDACTED]