

From: [REDACTED]
To: [REDACTED]
dataprotectionoffice
<dataprotectionoffice@frontex.europa.eu>:
CC: [REDACTED]
SUPERVISION <supervision@edps.europa.eu>
Sent at: 11/12/24 15:28:53
Subject: Website complaint - Case 2022-0997

Dear [REDACTED]

Please find below a state of play of the website complaint against Frontex and subsequent investigation of the EDPS (case 2022-0997):

Following a complaint received, the EDPS has an ongoing investigation concerning the Frontex website. The EDPS is looking into issues raised in the complaint and any broader issues with privacy and data protection on the Frontex website, in particular issues that had already been identified as problematic in the EDPS' 2018-2020 remote audit of EUI websites.

The scope of the investigation is therefore broader than the complaint. The investigation assesses the alignment of the Frontex website with the EUDPR and the ePrivacy Directive, and with the EDPS Webservices guidelines providing the standard for practical implementation. The investigation was carried out remotely and no involvement of Frontex was required.

We are currently preparing the report of the investigation and the preliminary assessment. We will also take into account the situation on the Frontex website from May and September 2024. We will then send the investigation report and the preliminary assessment to Frontex for comments. The complainant will be informed of the outcome of the investigation relating to the issues raised in their complaint. Frontex will therefore be able to express its views on the facts and our analysis before the EDPS takes any decision finding an infringement and exercising any corrective powers. Frontex can rest assured that we will carefully assess any information it will provide in response to our investigation report and preliminary assessment.

We cannot provide any time line when we will send the investigation report and preliminary assessment to Frontex, since we are assessing evidence collected after we received the complaint and the evidence we collected this year, thus an extensive amount of information we have to analyse on complex topics.

Please note that this investigation is outside of any awareness raising activities that the EDPS is carrying out with EUIs concerning their websites.

Best.
[REDACTED]