

From: [REDACTED]
To: <Information@euipo.europa.eu>
European Data Protection Supervisor
<EDPS@edps.europa.eu>; [REDACTED]
CC: [REDACTED] SUPERVISION
<supervision@edps.europa.eu>; Info
<info@enisa.europa.eu>;
<mailsigned@pro.egarante.com>
Sent at: 26/05/23 12:17:58
Subject: Re: EUIPO - ir 2048579 - Inform about a IT security incident

Dear Information,

Please find attached my following up letter.

Best regards

[REDACTED]

El lun, 15 may 2023 a las 14:43, [REDACTED] escribió:

Dear Information,

Please find attached my request for an IT security notification to ENISA and to the EDPS.

Thanks for your time

Best regards

[REDACTED]

El jue, 6 abr 2023 a las 18:03, <Information@euipo.europa.eu> escribió:

[REDACTED]

Dear [REDACTED]

Please find below the answer to your query.

We agree with you and precisely for confidentiality reasons we cannot provide you with internal e-mail addresses. We are sure you will understand.

Have a lovely afternoon.

SME Fund

Rate our reply

In less than 30 seconds!

Yours sincerely,

[REDACTED]
First Line of Information Centre
Customer Department
Service provided by Abai Business Solutions to
European Union Intellectual Property Office
[REDACTED]

www.euipo.europa.eu

Twitter: [@EU_IPO](https://twitter.com/EU_IPO)

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[Personal data](#) collected are entered into our internal Customer Relationship Management software to be
processed for quality and statistical purposes.

[EUIPO official holidays](#).

[Data protection information](#).

TRACK_ID {2048579} TRACK_ID

Original Text

From: [REDACTED]

To: Information@euipo.europa.eu
CC:
Sent: 05.04.23 13:32:57
Subject: Re: EUIPO - ir 2048579 - Inform about a IT security incident

Hi,

I don't think this is a valid reply. IT security incidents usually have logs, passwords and very sensitive information so there is no need for a middle man.

Thanks for your time

Best regards



El mar, 4 abr 2023 a las 13:33, <Information@euipo.europa.eu> escribió:

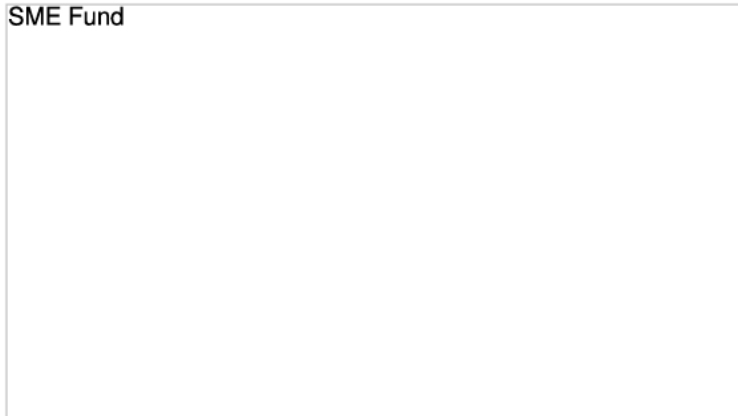
EUIPO Logo

Dear 

We kindly ask you to send your query to the Information Centre's email address (information@euipo.europa.eu) and we will forward it to the relevant department.

Have a lovely afternoon.

SME Fund



Rate our reply

In less than 30 seconds!

Yours sincerely,

[REDACTED]
First Line of Information Centre
Customer Department
Service provided by Abai Business Solutions to
European Union Intellectual Property Office
[REDACTED]

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[EUIPO official holidays](#).
[Data protection information](#).
TRACK_ID {2048579} TRACK_ID

Original Text

From: [REDACTED]
To: information@euipo.europa.eu
CC:
Sent: 30.03.23 19:12:03
Subject: Inform about a IT security incident

Hi,

Can you please provide me with EUIPO's security team email address?

Thanks for your time.

Best regards

[REDACTED]

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To: information@euipo.europa.eu

CC: [REDACTED] info@enisa.europa.eu
supervision@edps.europa.eu edps@edps.europa.eu

To whom it may concern,

More than 10 days have passed since I sent my request without any news not a receipt acknowledgment, etc. By not providing the requested logs, EUIPO is breaking the EUDPR.

I notified a quite serious security issue at EUIPO selection procedures in a critical time frame when the new ED is being selected as per <https://www.managingip.com/article/2bdcnafx43zmbjjuag8ao/exclusive-archambeau-loses-key-powers-over-euipo-contract-row> and nobody has taken action. Expect my letter before action seeking damages under Article 65 in the coming days.

Finally, I take the opportunity of this letter to remind you:

- The following paragraph from OLAF's web page:
https://anti-fraud.ec.europa.eu/olaf-and-you/report-fraud_en
[...]

If you are an EU staff member you have an obligation to report possible cases of fraud, corruption, other illegal activity, or professional conduct which may constitute a serious failure to comply with the obligations of EU staff members. You can either inform a member of management in your institution or OLAF about your suspicions. If you want to inform OLAF directly, please follow the steps described above, under the heading How to report to OLAF. For more information about the rights and obligations of whistleblower within the EU Institutions, please see Article 22a and 22b of the Staff Regulations.

[...]

- EUDPR's Article 69
Sanctions

Where an official or other servant of the Union fails to comply with the obligations laid down in this Regulation, whether intentionally or through negligence on his or her part, the official or other servant concerned shall be liable to disciplinary or other action, in accordance with the rules and procedures laid down in the Staff Regulations.

