### INFORMATION TO BE GIVEN (2)

1/ Name and address of the controller

2) Name and First Name of the Controller: SONNBERGER Harald

3) Title: Head of Unit

4) Directorate, Unit or Service to which the Controller is attached: D.08

5) Directorate General to which the Controller is attached: OLAF

2/ Organisational parts of the institution or body entrusted with the processing of personal data

26) External Company or Directorate General to which the Processor is attached:

25) External Company or Directorate, Unit or Service to which the Processor is attached:

3/ Name of the processing

OLAF Freephone Service

4/ Purpose or purposes of the processing

To allow OLAF to receive information from the public which may be relevant for the fight against fraud and corruption affecting the financial interests of the European Union.

5/ Description of the category or categories of data subjects
14) Data Subject(s) concerned:

1. Callers who choose to leave their personal data (the system is set up in such a way that it is impossible for OLAF to trace back and identify a caller);
2. Any person named by a caller;
3. The OLAF staff members who are responsible to listen to the calls.

16) Category(ies) of Data Subjects:

1. Callers
2. Persons named by callers
3. OLAF staff responsible to listen to messages

6/ Description of the data or categories of data (including, if applicable, special categories of data (article 10) and/or origin of data) (including, if applicable, special categories of data (article 10) and/or origin of data)

17) Data field(s) of Data Subjects:

Attention: Please indicate and describe in the answer to this question also data fields which fall under article 10

1. Callers: Date & time of message, Country of origin, content of message which may include their own personal data.
2. Persons named by callers: whatever personal data is left by the caller.
3. OLAF staff responsible to listen to messages: name, OLAF unit, mother tongue.

18) Category(ies) of data fields of Data Subjects:

Attention: Please indicate and describe in the answer to this question also categories of data fields which fall under article 10

See reply to Question 17.

7/ Information to be given to data subjects

15a) Which kind of communication(s) have you foreseen to inform the Data Subjects as described in articles 11 - 12 under 'Information to be given to the Data Subject'

See attached privacy statement.

8/ Procedures to grant rights of data subjects (rights of access, to rectify, to block, to erase, to object) (rights of access, to rectify, to block, to erase, to object)

15b) Which procedure(s) did you put in place to enable Data Subjects to exert their rights: access, verify, correct, etc., their Personal Data as described in articles 13 - 19 under 'Rights of the Data Subject':

See attached privacy statement.
9) Automated / Manual processing operation

7) Description of Processing:
Attention: Please describe in the answer to this question if you process personal data falling under article 27 "Prior-Checking (by the EDPS - European Data Protection Supervisor)"

This service records telephone messages from members of the public, which are stored on a server which is separated from the OLAF network. The Freephone administrator maintains a list of all OLAF investigators responsible for listening to the messages, which indicates their mother tongue. The administrator creates a schedule so that each investigator has a defined time slot to listen to the messages in his/her mother tongue. The investigator listens to the message and writes a summary on the freephone screening form (attached), which is saved on the separate server. The investigator indicates on the form whether he believes the message is relevant to OLAF’s work. The printed form is forwarded to the Quality Assurance Team (QAT), a group within the Information Services Unit, which forwards those marked not relevant to the internal investigations unit for confirmation that the

8) Automated Processing operation(s):

Messages are automatically stored on the stand-alone server.

9) Manual Processing operation(s):

10/ Storage media of data
Electronic and paper

11/ Legal basis and lawfulness of the processing operation

11) Legal basis of Processing:

Regulation 1073/99; Regulation 2185/96; Regulation 2988/95; and sectoral legislation, as specified in Section 3.4.1 of the OLAF Manual of 25 February 2005. For further details of the legal basis for each particular type of investigation, see the investigations and operations sub-notifications.

12) Lawfulness of Processing:

Answering this question please also verify and indicate if your processing has to comply with articles 20 "Exemptions and restrictions" and 27 "Prior checking (by the EDPS)"

Processing is part of the initial information gathering which may lead to the opening of an investigation, and thus necessary for the performance of the tasks carried out in the public interest on the basis of the Treaties and the legal instruments specified in response to Question 11. Thus, it is lawful under Article 5(a) of Regulation 45/2001. The exemptions specified in Article 20(1)(a) and (b) may be applicable. This processing operation is subject to prior checking in accordance with Article 27(2)(a) of Regulation 45/2001.
12/ The recipients or categories of recipient to whom the data might be disclosed

20) Recipient(s) of the Processing:

The OLAF investigation unit responsible for confirming that the matter is a non-case, or for deciding whether to initiate assessment;
The OLAF operational intelligence unit, which may forward the message to a Member State authority if it is deemed relevant for their work in the fight against fraud and corruption affecting the financial interests of the EU;
If the message leads to an investigation, it may eventually be sent to:
- concerned EU institutions, bodies, offices or agencies, in order to allow them to take appropriate measures to protect the financial interests of the EU;
- competent Member State authorities, in order to allow them to take appropriate measures to protect the financial interests of the EU;
- competent third country authorities and international organisations, in order to ensure an appropriate follow-up and to maximise the protection of the financial interests of the EU.
For further details, see follow-up notifications (DPO-2-5 and 16) and OLAF's memorandum on transfers to
21) Category(ies) of recipients:

See reply to Question 20.

13/ retention policy of (categories of) personal data

20 years, if the data becomes part of an investigation file or is classified as a non-case. The data is immediately deleted, if it is deemed not relevant to OLAF.

13 a/ time limits for blocking and erasure of the different categories of data (on justified legitimate request from the data subject) (Please, specify the time limits for every category, if applicable)

22 b) Time limit to block/erase data on justified legitimate request from the data subjects

1 month

14/ Historical, statistical or scientific purposes

If you store data for longer periods than mentioned above, please specify, if applicable, why the data must be kept under a form which permits identification,

22 c) Historical, statistical or scientific purposes - If you store data for longer periods than mentioned above, please specify, if applicable, why the data must be kept under a form which permits identification

Not applicable.

15/ Proposed transfers of data to third countries or international organisations
27) Legal foundation of transfer:

Only transfers to third party countries not subject to Directive 95/46/EC (Article 9) should be considered for this question. Please treat transfers to other community institutions and bodies and to member states under question 20.

See OLAF's memorandum on transfers to third countries and international organisations (D/04668 of 13 June 2005, C-2005-0154).

28) Category(ies) of Personal Data or Personal Data to be transferred:

See OLAF's memorandum on transfers to third countries and international organisations (D/04668 of 13 June 2005, C-2005-0154).

16/ The processing operation presents specific risk which justifies prior checking (please describe): (please describe)

7) Description of Processing:

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12) Lawfulness of Processing:

Answering this question please also verify and indicate if your processing has to comply with articles 20 "Exemptions and restrictions" and 27 "Prior checking (by the EDPS)"

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This processing operation is subject to prior checking in accordance with Article 27(2)(a) of Regulation 45/2001.

Article 27.2.(a) Processing of data relating to health and to suspected offences, offences, criminal convictions or security measures,

Yes.

Article 27.2.(b) Processing operations intended to evaluate personal aspects relating to the data subject,
Yes.

Article 27.2.(c) Processing operations allowing linkages not provided for pursuant to national or Community legislation between data processed for different purposes,
No.

Article 27.2.(d) Processing operations for the purpose of excluding individuals from a right, benefit or contract,
No.

Other (general concept in Article 27.1)
No.

17/ Comments
1) Date of submission:
10) Comments if applicable:
The freephone system does not record data of individual users.

36) Do you publish / distribute / give access to one or more printed and/or electronic directories?

If Yes, please explain what is applicable.

Personal Data contained in printed and/or electronic directories of users and access to such directories shall be limited to what is strictly necessary for the specific purposes of the directory.

If Yes, please explain what is applicable.

37) Complementary information to the different questions if applicable, including attachments to this notification which should not be public:

PLACE AND DATE: 01/02/2007
DATA PROTECTION OFFICER: LAUDATI Laraine
INSTITUTION OR BODY: OLAF